A. Steps for Tele-Consultation using FACEBOOK:-

The Tele-Consultation from Facebook Accounts are available in the below mentioned names:

Covid TeleConsultation Neigrihms       Covid TeleConsultation A Neigrihms

STEPS:-

1. **For quick search** of the above Facebook account (any one):-

   a. Go to your Facebook Account.
b. Type **NEIGRIHMS** in the search option and then both the above mentioned accounts will be displayed.
c. Now click in any profile (above mentioned facebook account) and the respective facebook account will be displayed.
d. Now click on the **message** icon, **Messenger** app will open. (Install Messenger app if not installed).
e. Now click on the **video** icon to consult with the doctor.

In case, if the video call could not connect directly, the user (Patient End) have to send a message (text) to the respective facebook account, then the patient will be able to video call once the message is replied by from that particular facebook account (Doctor End should check the resent message request and reply to the patient through text message). Once you (Patient End) get message, please **“Video Call” AGAIN.**
B. Steps for Tele-Consultation using **SKYPE**

The Tele-Consultation Skype Accounts are available in the below mentioned names:

1. RRC Telemedicine NEIGRIHMS
2. TeleConsultation NEIGRIHMS

**STEPS:**

a. Download Skype from play store and sign up (if you don’t have account in skype) or sign in (if you have a skype account).
b. Click on the search option and type **NEIGRIHMS** or the above mention Skype ID.
c. Click on the searched ID and you can directly video call for consultation.
C. Tele-Consultation using WhatsApp:-

The Tele-Consultation through WhatsApp are available on the Phone Numbers:
+91 - 6033096839 and +91 - 6033096840.