

पूर्वात्तर इंदिरा गांधी क्षेत्रीय स्वास्थ्य एवं आयुर्विज्ञान संस्थान
North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences

(, स्वास्थ्य एवं परिवार कल्याण मंत्रालय, र त र)
(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)

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Tender Amendment No: NEIGR/S&P/01/08/2019 -20

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Dated: 02.08.2019

e -TENDER AMENDMENT

Reference Tender Enquiry No.:- NEIGR/GAD/08/2018 for selection of agency for provision of services for General Maintenance, Housekeeping, Cleaning, Dusting, etc, to North Eastern Indira Gandhi Regional Institute Of Health & Medical Sciences, Mawdiangdiang, Shillong, for a period of three years or till the finalization of the next tender, whichever is later.

The following amendment /addendum are hereby being considered against the Evaluation Criteria of the e-tender:-

Evaluation of Bids for Outsourcing of Sanitation Services:

The bidder should fulfill all the eligible criteria for qualification as prescribed by respective healthcare organization. The tendering evaluation shall be done on weightage with 70% to Technical Evaluation and 30% to financial evaluation.

Technical Bid Evaluation Criteria:

The technical bid evaluation committee will be constituted by the Institute to evaluate the Technical Proposals on the basis of their responsiveness to the tender terms, applying the evaluation criteria, sub-criteria and point system specified. During the technical evaluation stage, each bidder shall be assigned different marks out of a total of 100 marks, as per the criteria specified below. The following table gives the evaluation criteria illustrative for a 500 bedded hospital. The values can be determined by respective hospitals depending on their requirements. 60 marks shall be minimum score for qualification in the technical bid.

Illustration 1 (for Technical Weightage):

If a Bidder has secured 80 marks out of the total 100 marks in technical evaluation, the technical evaluation score shall be: 56 i.e. {80 x 70%}

Financial/ Price Bid evaluation Criteria:

The financial evaluation shall be carried out and financial bids of all the bidders shall be given 30% of weightage. The Bidder with the lowest bid Prices (L1) shall be assigned full 30 marks (i.e. 30% x 100).

Illustration 2:

If, the bidder at Illustration 1 is L1 and quoted Rs.100/-, then his total score shall be 86 i.e. (56 Technical Score + 30 Financial Score). The financial scores of the other bidders (i.e. L2, L3... and so on) shall be computed as under and as explained at illustration 3 below:

30 x Lowest Price (L1 Price) / Quoted Price (L2 OR L3....)

Technical criteria and weightage matrix for evaluation (Total: 100 marks) for Schedule 'A':

Sl. No.	Criteria					
1.	Total years of experience in the field of Housekeeping Services (Determined from years of incorporation) Firms less than 3 years experience will not be considered. (25 marks)	Minimum 3 years	>3 up to 5 years	>5 up to 8 years	> 8 up to 10 years	> 10 years
		5 marks	10 marks	15 marks	20 marks	25 marks
2.	Total Annual turnover in the Business of providing housekeeping services (determined from last year balance sheet) (25 marks)	Up to 2.23 crores	>2.23 crores up to 3.12 crores	>3.12 crores up to 4.46 crores	>4.46 crores up to 5.35 crores	>5.35 crores
		5 marks	10 marks	15 marks	20 marks	25 marks
3.	Total number of Manpower (Determined from Form 9A EPF & 5-Return of Contribution to ESI) provided by the firm. (25 marks)	Up to 200	>200 to 300	>300 to 400	>400 to 500	>500
		5 marks	10 marks	15 marks	20 marks	25 marks
4.	Training, Site Visit, satisfactory work performance & work plan presentation (Total 25 marks)	Tie up for vocational training in sanitation from Govt. approved Institutes	Satisfactory Performance & work plan: Performance certificate issued by organization head, M.S. or authorized nominee {certifying total manpower, duration of the contract, complaints, number of penalties & their quantum, warnings & show cause notices} and/or site visit by a committee. Presentation of the work plan in consonance with the tender document and guidelines, not more than 15-20 min. Visit to healthcare organization where the bidder is providing sanitation services			
		10 marks	15 marks			

Technical criteria and weightage matrix for evaluation (Total: 100 marks) for Schedule 'B':

Sl. No.	Criteria					
1.	Total years of experience in the field of Housekeeping Services (Determined from years of incorporation) Firms less than 3 years' experience will not be considered. (25 marks)	Minimum 3 years	>3 up to 5 years	>5 up to 8 years	> 8 up to 10 years	> 10 years
		5 marks	10 marks	15 marks	20 marks	25 marks
2.	Total Annual turnover in the Business of providing housekeeping services(determined from last year balance sheet) (25 marks)	Up to 46.8 lakhs	>46.8 crores up to 65.52 lakhs	>65.52 lakhs up to 93.6 lakhs	>93.6 lakhs up to 1.12 crores	>1.12 crores
		5 marks	10 marks	15 marks	20 marks	25 marks
3.	Total number of Manpower (Determined from Form 9A EPF & 5-Return of Contribution to ESI) provided by the firm. (25 marks)	Up to 200	>200 to 300	>300 to 400	>400 to 500	>500
		5 marks	10 marks	15 marks	20 marks	25 marks
4.	Training, Site Visit, satisfactory work performance & work plan presentation (Total 25 marks)	Tie up for vocational training in sanitation from Govt. approved Institutes	Satisfactory Performance & work plan: Performance certificate issued by organization head, M.S. or authorized nominee {certifying total manpower, duration of the contract, complaints, number of penalties & their quantum, warnings & show cause notices} and/or site visit by a committee. Presentation of the work plan in consonance with the tender document and guidelines, not more than 15-20 min. Visit to healthcare organization where the bidder is providing sanitation services			
		10 marks	15 marks			

Illustration 3:

If the Bidder at Illustration 1 is L2 Bidder and he quoted Rs 125, therefore 30% being the weighted value, the financial scores for L2 shall be computed as under;

$$30 \times 100 (\text{lowest prices } L1) / 125 (\text{quoted prices} - L2) = 24 (\text{financial score})$$

Therefore L2 Bidder shall have total value of 80 (56 Technical Value + 24 Financial Value)

Financial Bid Evaluation and Determination of the Successful Bidder:

The Bidder meeting the minimum eligibility criteria and with the highest marks/ rank (i.e. the total of technical evaluation marks and financial evaluation marks) shall be deemed as the successful Bidder and shall be considered eligible L1 Bidder for further process.

All other terms and conditions remains the same.

For further details regarding amendment, addendum, extension and downloading of documents, please visit website: www.eprocure.gov.in /www.neigrihms.gov.in; Tel/Fax: 0364-2538032; E-mail: storeneigrihms@gmail.com.

Sd/-
Assistant Administrative Officer
(General Administration Department)
For and on behalf of Director, NEIGRIHMS