



पूर्वोत्तर इंदिरा गांधी क्षेत्रीय स्वास्थ्य एवं आयुर्विज्ञान संस्थान, शिलांग  
NORTH EASTERN INDIRA GANDHI REGIONAL INSTITUTE OF HEALTH & MEDICAL SCIENCES, SHILLONG  
(भारत सरकार, स्वास्थ्य एवं परिवार कल्याण मंत्रालय, स्वायत्त संस्थान)  
(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)  
निदेशक ब्लॉक, मावडीयांगडीयांग, शिलांग - 793018 मेघालय  
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F. No.

No. NEIGR-E-I/26/2021/55

Dated Shillong the 30<sup>th</sup> December 2021.

**OFFICE ORDER**

Dr. Star Pala, Associate Professor, Department of Community Medicine, NEIGRIHMS, Shillong will function as Grievances Redressal Officer as per Section 23 of Rights of Persons with Disabilities Act, 2016, for a period of 3 (three) years with immediate effect in addition to his own duties without any extra remuneration.

The Grievance Redressal Officer will look after the grievances of the Officer and Staff of the Institute as under:

1. Any person aggrieved with the non-compliance of the provisions of Section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action.
2. The Grievance Redressal Officer shall maintain a register of complaints in the matter as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.
3. If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability.

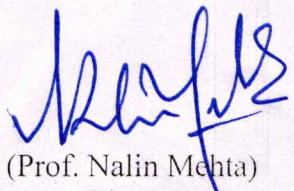
(Prof. Nalin Mehta)  
Director

Memo No. NEIGR-E-I/26/2021/55

Dated Shillong the 30<sup>th</sup> December 2021.

Copy for information and necessary action to:

1. Chief Commissioner, Court of Chief Commissioner for Persons with Disabilities (Divyangjan), Department of Empowerment of persons with Disabilities (Divyangjan), Ministry of Social Justice and Empowerment, Govt. of India, Sarojini House, 6, Bhagwan Dass Road, New Delhi - 110011
2. Dean, NEIGRIHMS, Shillong
3. Medical Superintendent, NEIGRIHMS, Shillong.
4. Dr. Star Pala, Associate Professor, Community Medicine, NEIGRIHMS, Shillong.
5. All HoDs/ In-charge HoDs, NEIGRIHMS, Shillong.
6. Superintending Engineer, NEIGRIHMS, Shillong.
7. Principal College of Nursing, NEIGRIHMS, Shillong.
8. Deputy Financial Adviser, NEIGRIHMS, Shillong.
9. All Sections Head, NEIGRIHMS, Shillong.
10. Shri. R. Lyngdoh, to upload in the Institute website.
11. Office Order Book / relevant files.

  
(Prof. Nalin Mehta)  
Director