

OT/G-504/2025-26, dt: 6/7/2025

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687796083141

अनुबंध तिथि | Generated Date : 10-Jul-2025

बोली/आरए/पीपीपी संख्या | Bid/RA/PBP No.: GEM/2024/B/5649535

संगठन विवरण Organisation Details	खरीदार विवरण Buyer Details
प्रकार Type : Central Autonomous मंत्रालय Ministry : Ministry of Health and Family Welfare विभाग Department : Department of Health and Family Welfare संगठन का नाम Organisation Name : North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS) कार्यालय क्षेत्र Office Zone: Neigrihms, Shillong	पद Designation : Markuhaln Khonglah ASO संपर्क नंबर Contact No. : 0364-2538032- ईमेल आईडी Email ID : mark.khonglah@nic.in जीएसटीआईएन GSTIN : - पता Address : P.O. NEIGRIHMS, Mawdiangdiang, Shillong, KHASI HILLS EAST, MEGHALAYA-793018, India

वित्तीय स्वीकृति विवरण Financial Approval Detail	भुगतान प्राधिकरण विवरण Paying Authority Details
आईएफडी सहमति IFD Concurrency : Yes (For Account, Central Library & Store & Procurement) प्रशासनिक अनुमोदन का पदनाम Designation of Director (File- STOPRO-SA/5/2025-Stores) C-872/25-26 dated. 07/07/2025 आदेशात्मक अनुमोदन का पदनाम Administrative Approval: Deputy Director (With 3 (three) years warranty and after that 5 years CMC @5% p.a.) वित्तीय अनुमोदन का पदनाम Designation of Financial Approval :	Role: PAO भुगतान का तरीका Payment Mode: Offline पद Designation : Thwet Star Syngkon ईमेल आईडी Email ID : thwet.syngkon@neigrihms.gov.in जीएसटीआईएन GSTIN : - पता Address : P.O. NEIGRIHMS, Mawdiangdiang, Shillong, KHASI HILLS EAST, MEGHALAYA-793018, India

विक्रेता विवरण Seller Details
जेम विक्रेता आईडी GeM Seller ID : E3D7180000091451 कंपनी का नाम Company Name : HUE SERVICE PRIVATE LIMITED संपर्क नंबर Contact No. : 03322835240 ईमेल आईडी Email ID : hue@hueservice.com पता Address : 38A,BROAD STREET, Kolkata, WEST BENGAL-700019, - एमएसएमई पंजीकरण संख्या MSME Registration number : UDYAM-WB-10-0008911 जीएसटीआईएन GSTIN : 18AACCH6467K1Z4 (B), 10AACCH6467K1ZK (B), 20AACCH6467K1Z (B), 19AACCH6467K1Z2 (R), 21AACCH6467K1ZH (B) एमएसई सामाजिक श्रेणी MSE Social Category : General एमएसई लिंग श्रेणी MSE Gender : Male

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Buyer

वितरण निर्देश | Delivery Instructions : Request to delivery as early as possible

उत्पाद विवरण | Product Details

#	आइटम विवरण Item Description	आइटम विवरण Ordered Quantity	इकाई Unit	इकाई मूल्य (INR) Unit Price (INR)	कर विभाजन (INR) Tax Bifurcation (INR)	मूल्य (INR में सभी शुल्क और कर सहित) Price (Inclusive of all Duties and Taxes in INR)
1	उत्पाद का नाम Product Name : Hewlett Packard Enterprise 2 X Intel DDR4 SDRAM with ECC 64 GB ब्रांड Brand : Hewlett Packard Enterprise ब्रांड प्रकार Brand Type : Registered Brand कैटलॉग की स्थिति Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है Selling As : OEM verified Reseller श्रेणी का नाम और चतुर्थांश Category Name & Quadrant : Server (Q2) मॉडल Model: HPE ML350 Gen10 Server एचएसएन कोड HSN Code: HSN not specified by seller	3	pieces	527,649	NA	1,582,947
कुल ऑर्डर मूल्य Total Order Value (in INR)						1,582,947

बायबैक आइटम विवरण | Buyback Item Details <

#	आइटम विवरण Item Description	मात्रा Quantity	इकाई Unit	इकाई मूल्य (INR) Unit Price (INR)	कुल बायबैक मूल्य Total Buyback Price (INR)
1	वस्तु का नाम Item Name : HP 1 and HCL 2 विवरण Description : HP Model Proliant ML10, HCL server Intel Xeon E5506, 2.13 GHz, ब्रांड Brand: HP and HCL मॉडल Model : HP Proliant ML10, HCL Intel Xeon E5506,	3	numbers	6,000	18,000

SSD Storage	Capacity offered per SATA SSD (GB)	512
	Total Capacity Offered with SATA SSD (GB)	480
	Type of SAS SSD	NA
	SAS SSD Hot Swappable	NA
	Endurance for SAS SSD (DWPD - Drive Writes Per Day) (X)	0
	Total Number of Slots available for SAS SSD	0
	Number of Slots populated with SAS SSD	0
	Capacity Offered per SAS SSD (GB)	0
	Total Capacity Offered with SAS SSD (GB)	0
	Type of NVMe SSD	NA
	NVMe SSD Hot Swappable	NA
	Endurance for NVMe SSD (DWPD - Drive Writes Per Day) (X)	0
	Total Number of Slots available for NVMe SSD	0
	Number of Slots populated with NVMe SSD	0
	Capacity Offered per NVMe SSD (GB)	0
	Total Capacity Offered with NVMe SSD (GB)	0
HDD Storage	Type of Interface for Hard Disk Drive	SATA
	Total number of Slots available for SATA Drive	7
	Number of Slots populated with SATA Drive	1
	Capacity offered per SATA Drive (GB)	0
	SATA drive speed (hot plug or better) (RPM)	7200
	Total Storage Capacity offered with SATA Drive (GB)	1000
	Total number of slots available for SAS drive	6
	Number of Slots populated with SAS Drive	1
	Capacity offered per SAS Drive (GB)	600
	SAS drive Speed (Hot plug or better) (RPM)	10K
	Total Storage Capacity offered with SAS Drive (GB)	0
	Total number of slots available for NL SAS drive	0
	Number of Slots populated with NL SAS Drive	0
	Capacity offered per NL SAS Drive	0
	NL SAS drive speed (hot plug or better) (RPM)	NA
	Total Storage Capacity offered with NL SAS Drive (GB)	0
RAID	RAID level	1,5,1+0,0
	No of RAID Controller Ports	8
	Speed of RAID Controller Ports (Gbps)	12
	RAID Controller Cache (GB)	0
	Network Card Supported	1G
	Number of Networking Interface Cards (LAN)	2
	Whether Network Interface Card Embedded	Yes
	Total Number of Ethernet Ports required in Server	2x1G
	Networking Interface Card Features	Asset Feature Tracking
	Server Network Ports should Support SR-IOV Feature	No
	Server network ports should support DPDK and it should deliver zero packet loss as per RFC 2544 and deliver 100% line rate for all the packet sizes over 64 Bytes, Vendor to submit latest DPDK test report for the same	No
	Number of Single port FC HBA card	0
	Number of Dual port FC HBA card	0
	Number of Quad port FC HBA card	0
	FC HBA Speed (Gbps)	NA

Warranty	On Site OEM Warranty (Year)	3
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उत्पाद का बीआईएस लाइसेंस | BIS license of the product: 41000698

खरीदार परिभाषित अतिरिक्त विशिष्टता के लिए | Buyer Defined Additional Specification for Hewlett Packard Enterprise 2 X Intel DDR4 SDRAM with ECC 64 GB

विनिर्देश Specification	मूल्य Value
Detail technical specifications in the "Buyer uploaded ATC document " due to Space constraint	Detail technical specifications in the "Buyer uploaded ATC document " will supersede the above-mentioned specification & compliance has to be uploaded considering the Specification attached in "Buyer uploaded ATC document " , Failing which bid will not be considered for further evaluation

ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक Advisory Bank :	Bank Of Baroda
ईपीबीजी प्रतिशत (%) ePBG Percentage(%):	3.00
बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा The bidder shall furnish ePBG as applicable as per bid's terms and conditions	

नियम और शर्तें | Terms and Conditions

1. General Terms and Conditions-

- 1.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable
- 1.3 All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

2. Buyer Added Bid Specific Terms and Conditions-

- 2.1 Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
- 2.2 If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
- 2.3 Make in India specific authorisation certificate needs to be enclosed.

2.4 Buyer Added Bid Specific ATC:
Buyer Added text based ATC clauses

Buyer Added Bid Specific Terms and Conditions/

1. Authorised Service Centre within the state of Meghalaya or Assam, along with a dedicated contact person with telephone number for technical solution in a fast track basis at this institution as and when required basis.
2. Experience Certificate for the supply of the same to any Govt./ PSU/ any renowned private organisation along with Supply/ Purchase Order.
3. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.

5. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service centre is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

6. Generic

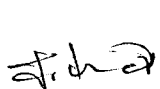

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address,

NEIGRIHMS

Mawdiangdiang

East Khasi hills

Shillong



Branch address

MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA.

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of online transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

12. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

13. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 8 years' residual market life i.e. the offered product shall not be declared end-of life by the OEM before this period.

14. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5% of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Annually after rendering of the CMC Services of the relevant CMC period.

Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of all spares, labour (Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of CMC Performance Security for 3% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

15. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

16. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

17. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

GEM remarks:

Scope of work & Document details A The following mandatory documents must be attached to the bid document as specified, failing which bid will be treated as " Non-Responsive"

1. Cost of spare parts, consumables and accessories which are not covered under warranty & CMC period has to be quoted as a percentage value (Additional Doc 1(Requested in ATC) In the financial document. List of consumables with price frozen for the life of the product, or else will be considered to be covered throughout the warranty & CMC period.

2. Documents with regard to the Details compliance statement to be attached At "Additional Doc 2(Requested in ATC)"

3. Documents with regard to Original Literature, Product catalogue, and Technical datasheet from the firm/O.E.M with Highlighting as per the technical specification must be attached At " Additional Doc 3(Requested in ATC)"

4. Documents with regard to the list of Offering/Quoted items mentioning the make, model & quantity of each item must be "Additional Doc 4(Requested in ATC)" including product-specific certifications like CE/IEC/BIS/ISO



Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

25. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

26. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope All type of defect, non-functioning, damage, etc. (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

27. Past Project Experience

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.

b. Execution certificate by client with contract value.

c. Any other document

in support of contract execution like Third Party Inspection release note, etc. **Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.

b. Execution certificate by client with contract value.

c. Any other document in support of contract execution like Third Party Inspection release note, etc.

28. Forms of EMD and PBG

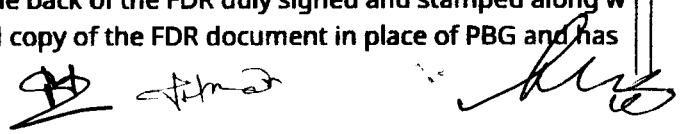
Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address

MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA.

Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

29. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has



the bid document as specified, failing which bid will be treated as " Non-Responsive"

3 E-bidder have to adhere to Government of India, Ministry of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd july,2020 inserting Rule 144(Xi)in GFR 2017 ,No1 dated: 23/7/2020 and subsequent Orders No 2& 3 or as amended from time to time , failing which the bids shall be treated as non-responsive.

Minimum Reserve Value for buy back of the old system

Sl. No.	Description of store	Quantity	Minimum Reserve Declared Value for the total quantity mentioned
1	HP Model Proliant ML10, 8 Gen, 2013, Processor IntelXeon E3-1220V2, 4-core, 8GB DDR3 RAM	1	8000.00
	HCL server Intel Xeon E5506, 2.13 GHz, 2 Processor Quad core: chipset Intel 5500, Memory 2x2GB 533MHz DDR2 RAM, HDD 3x72GB, 10000 rpm SAS	2	10000.00


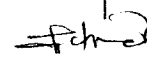
Note:

- The price offered in the e-price bid /BOQ shall be considered as inclusive of the buy-back value.
- The buy-back value of the system /assets should also be indicated in the ATC-1 & financial Document as percentage of the offered FOB /Basic Cost of the system /assets to arrive at Book/Reserve value for the record of the Institute.
- The buyback value should essentially cover the Minimum Reserve Declared Value.
- The Institute reserve the right to trade or not to trade the old existing machines offered while purchasing a new one.
- The bidder should provide tender specific authorization letter from OEM for all the items by mentioning NIT no in OEM letterhead with the technical bid.
- The Datasheets documents and technical documents submitted should be available on the global websites of the respective manufacturer.
- A declaration of non-blacklisting of the bidder by any organization within India or Abroad shall be submitted in the form of an affidavit on non-judicial stamp paper of Rupees 50.
- The bidder must have local contact / service centre (Office/Dealers etc.) situated in Assam or Meghalaya. The same must have a well-trained team of Service personals (details needed to be enclosed).

OEM must fall under the IDC .(**International Data Corporation**)

GEM remarks:

Scope of work & Document details	
A	The following mandatory documents must be attached to the bid document as specified, failing which bid will be treated as " Non-Responsive"
1	Cost of spare parts, consumables and accessories which are not covered under warranty & CMC period has to be quoted as a percentage value in (Additional Doc 1(Requested in ATC) the financial document. List of consumables with price frozen for the life of the product, or else will be considered to be covered throughout the warranty & CMC period.
2	Documents with regard to the Details compliance statement to be attached At "Additional Doc 2(Requested in ATC)"
	Documents with regard to Original Literature, Product catalog

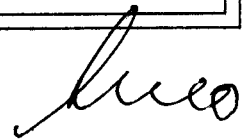
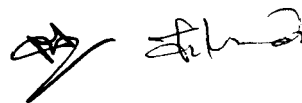
 



14	Warranty	3/3/3 OEM onsite
15	IPv6	IPv6 ready certified
16	Operating System	Windows Server Latest Edition Preloaded
17	Monitor Technology	IPS LED Backlit
18	Monitor Size (INCHES)	23.8
19	TCO Certification for Monitor	8.0
20	Monitor Resolution (PIXELS)	1920x1080
21	Number of VGA Ports in the Monitor	1
22	Number of HDMI Ports in the Monitor	1
23	Availability of Webcam	Yes
24	Resolution of Webcam	FHD
25	Availability of Speakers	Yes
26	Number of Speakers available	2

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

OT/G-504/2025-26, dt: 6/7/2025



Sanction Order

Sanction No: 511687796083141
Sanction Date: 10-Jul-2025

Sanction of the competent authority is hereby conveyed for incurring an expenditure of amount as under towards the cost of Purchase order/Contract placed on the Seller for Supply of Goods/Services as per the contract for making payment to the Seller subject to deduction of TDS as applicable:

Organisation Details	Buyer Details
Type: Central Autonomous Ministry: Ministry of Health and Family Welfare Department: Department of Health and Family Welfare Organisation Name: North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS) Office Name: Neigrihms, Shillong	STOPRO-SA/5-2025 Name: Markuhain Khonglah Designation: Markuhain Khonglah ASO Email ID: mark.khonglah@nic.in GSTIN: Address: P.O. NEIGRIHMS, Mawdiangdiang, Shillong KHASI HILLS EAST MEGHALAYA - 793018

Financial Approval Detail	C-872/2025-26, dt: 7/7/2025
Designation of official providing Administration approval:	Director (File- STOPRO-SA/5/2025-Stores) C-872/25-26 dated, 07/07/2025
IFD Concurrence / Competent Authority (HOD / Head of Office) Approval Required?	YES
Budget availability	YES
Designation of official providing Financial approval:	Deputy Director (With 3 (three) years warranty and after that 5 years CMC @5% p.a.)
Designation Function/Budget Head of Account:	NA
IFD/Competent Authority Diary No:	c-872/25-26
IFD/Competent Authority Diary Date:	2025-07-07
Financial Year:	NA
DDO:	NA
PD Code:	NA
Grant No:	NA

Seller Details
Company Name: HUE SERVICE PRIVATE LIMITED Email ID: hue@hueservice.com Address: HUE SERVICE PRIVATE LIMITED Kolkata WEST BENGAL - 700019

#	Item Description	Model	Ordered Quantity	Unit	Price per Unit inclusive of all Duties and Taxes (in INR)	Total Price (inclusive of all Duties and Taxes (in INR))
1	Hewlett Packard Enterprise 2 X Intel DDR4 SDRAM with ECC 64 GB	HPE ML350 Gen10 Server	3	pieces	527649.0	1582947.0
Total Order Value (In INR)						1582947.0

S.No	Consignee	Item	Lot No.	Quantity	Delivery Start After	Delivery To Be Completed By
1	MANAB JYOTI BORKAKOTY consne3.neigrihms.mlk@gembuyer.in P.O. NEIGRIHMS, Mawdiangdiang, Shillong KHASI HILLS EAST MEGHALAYA - 793018	Hewlett Packard Enterprise 2 X Intel DDR4 SDRAM with ECC 64 GB	-	3	10-Jul-2025	08-Sep-2025

Terms & Conditions
<ul style="list-style-type: none"> 1. This issues under the power delegated to Ministries/Department of the Government of India/organization/state vide Annexure to schedule V of the Delegation of Financial Power Rules, 1978 as amended from time to time or as per applicable delegation of financial power rules as approved and amended time to time by the competent authority of the buyer organization. <p>Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.</p>